



BlueCross  
BlueShield  
of Arizona

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# PimaConnect HMO Network

## Quality healthcare focused on results

The **PimaConnect Health Maintenance Organization (HMO) Network** from Blue Cross Blue Shield of Arizona (BCBSAZ) delivers on our commitment to improve quality of care and create a better healthcare experience—while lowering costs. The **PimaConnect HMO Network** is built around Tucson Medical Center (TMC) and Northwest Healthcare's community of respected healthcare professionals in the Pima County area. Discover the value of pairing a BCBSAZ plan with the **PimaConnect HMO Network**.

### Choice and flexibility

BCBSAZ members have many options for care in Pima County with the PimaConnect HMO Network, which features doctors and hospitals from TMC and Northwest Healthcare. Licensed at more than 600 beds, TMC is a leading provider of emergency care and pediatric care, with intensive care units for adults, children, and newborns in the Tucson area.\* With almost 450 beds, Northwest Healthcare offers a full range of healthcare and emergency services, where technology and skilled professionals come together to provide the best care.\*\*

### Quality and accountability

Both TMC and Northwest Healthcare have earned the Joint Commission's Gold Seal for Hospital Accreditation for continuous compliance with the Commission's performance standards.

### Coordinated and collaborative

Primary care providers (PCPs) lead care teams that collaborate across the PimaConnect HMO Network to ensure that members receive the right care and all the support they need to stay healthy. A member's primary care provider will serve as the point person for their total health, providing primary care and coordinating care with specialists or other care providers when needed.

### Efficient and affordable

Greater efficiency in care delivery and an exclusive network translate to lower-priced health plans and savings over broad network PPO plans.



TMC and Northwest Healthcare and their affiliates are independent companies providing medical services to Blue Cross Blue Shield of Arizona members.

\*Source: [www.tmc.org/about-tmc](http://www.tmc.org/about-tmc)

\*\*Source: [www.healthiertucson.com/oro-valley-hospital](http://www.healthiertucson.com/oro-valley-hospital) and [www.healthiertucson.com/northwest-medical-center](http://www.healthiertucson.com/northwest-medical-center)

# Key features

BCBSAZ offers a choice of traditional and health savings account-qualified HMO plans with the PimaConnect HMO Network. All plans cover an array of services, including preventive care and health and wellness.<sup>1</sup>



## PCP-COORDINATED CARE

Designated PCPs focus on members' overall health, identifying care needed and providing referrals to in-network specialists. Members can change their PCP up to six times per year.

## SPECIALIST CARE

A referral from the member's designated PCP is required for most specialist care. Referrals are not required for visits to chiropractors, OB/GYNs, and certain other specialists.<sup>2</sup>

## IN-NETWORK COVERAGE

Members should seek care from providers in their plan's network. Healthcare services from providers outside the PimaConnect HMO Network are not covered, except for emergencies and, in limited circumstances, when pre-approved by BCBSAZ. Most PimaConnect HMO Network providers are located in Pima County.

## OUT-OF-STATE CARE

Only emergencies and urgent care services are covered when out-of-state.

## PimaConnect facilities

- Tucson Medical Center
- TMC for Women
- TMCOne
- TMC for Children
- TMC Geropsychiatric Center at Handmaker
- Northwest Medical Center
- Oro Valley Hospital
- Oro Valley Senior Behavioral Hospital
- Northwest Medical Center Inpatient Rehabilitation
- Tucson Surgery Center
- Center for Pain Management
- Rancho Vistoso Urgent Care Center
- Northwest Medical Center – Continental Reserve Urgent Care
- Northwest Medical Center – La Paloma Urgent Care
- Northwest Urgent Care at Orange Grove
- Northwest Urgent Care at Duval Mine Road
- Northwest Urgent Care at Speedway
- Northwest Allied Physicians group
- Northwest Cardiology group



**PIMACONNECT NETWORK FACILITIES – TUCSON METRO AREA<sup>3</sup>**

CONTACT YOUR BCBSAZ REPRESENTATIVE OR VISIT [azblue.com](http://azblue.com) FOR MORE INFORMATION.



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<sup>1</sup> All plans are subject to limitations and cost-share requirements.

<sup>2</sup> If a referral is required but the member does not get one, BCBSAZ will not cover the specialist visit.

<sup>3</sup> Providers as of January 2019 and subject to change.