

FREQUENTLY ASKED QUESTIONS



IS BENEFITSTARTER AVAILABLE FOR GROUPS OF ANY SIZE?

Yes, BenefitStarter is available for any size group.

HOW MANY BENEFIT PLAN OPTIONS CAN GROUPS OFFER TO EMPLOYEES?

BenefitStarter allows up to 12 plan options within each product category.

WHAT TYPES OF PRODUCTS CAN BE OFFERED THROUGH BENEFITSTARTER?

Employers can use BenefitStarter to offer medical, dental, vision, life, short/ long term disability, critical illness, telemedicine, hospital indemnity, cancer, reimbursement accounts such as HSA/FSA/dependent care, and more.

CAN BENEFITSTARTER BE USED FOR INDIVIDUAL BUSINESS?

At this time, BenefitStarter is only available for group business.

CAN BENEFITSTARTER HANDLE BOTH DEFINED BENEFIT AND DEFINED CONTRIBUTION?

Yes.

CAN BENEFITSTARTER BE USED DURING BOTH OPEN ENROLLMENT AND OFF-RENEWAL?

Yes.

IS BENEFITSTARTER AN HRIS SYSTEM?

No.

CAN BENEFITSTARTER INTEGRATE WITH AN HRIS SYSTEM?

While BenefitStarter does not integrate directly with HRIS systems, its flexible reporting options could allow the upload of enrollment information into your system.

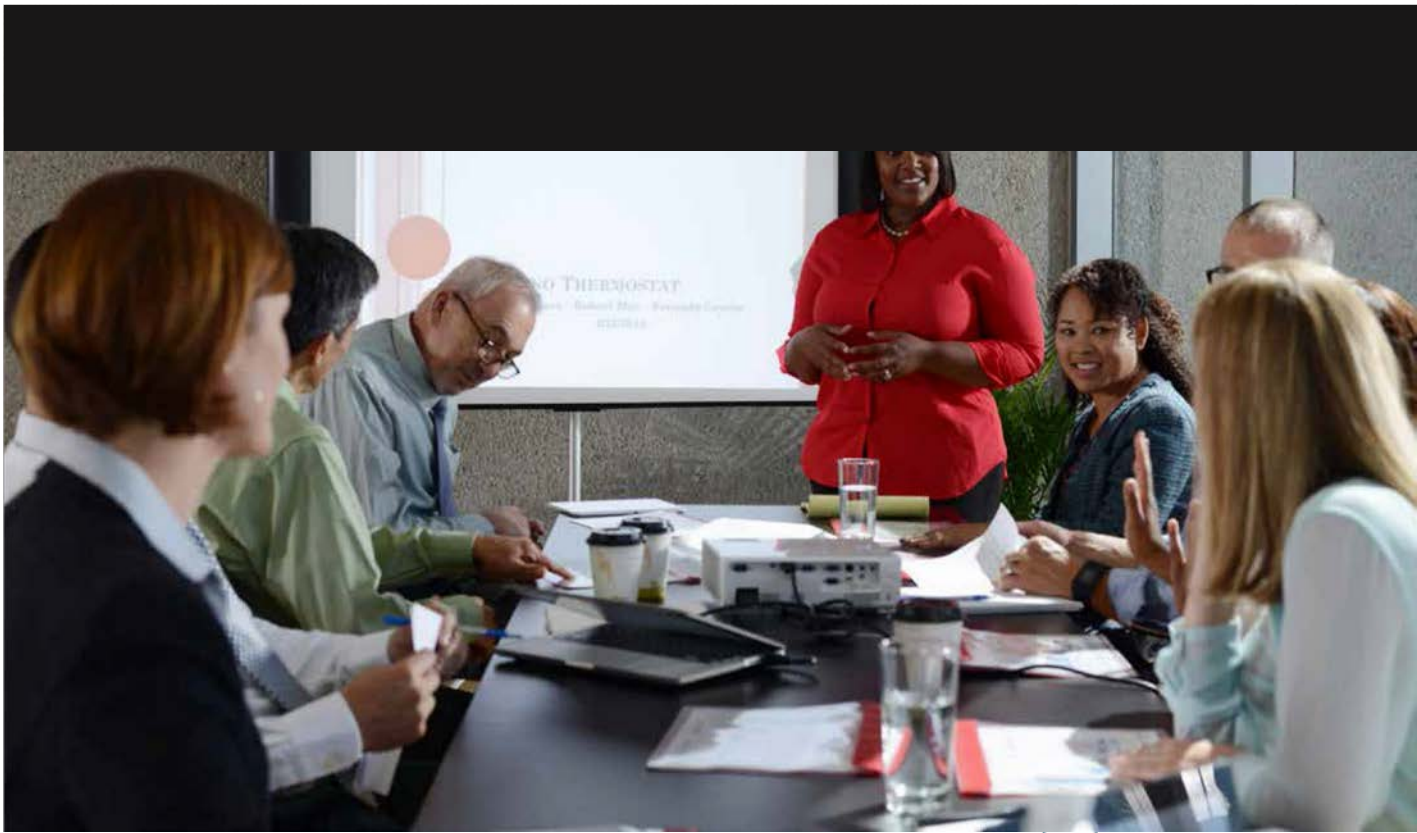
CAN BENEFITSTARTER LIST RATES FOR SMOKER VS. NONSMOKER?

Yes.

DOES THE SITE REQUIRE EMAIL ADDRESSES?

While there is no requirement for email addresses, it is highly recommended so employees can receive important communications.





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WHAT DOES BENEFITSTARTER COST?

Fees for BenefitStarter vary depending on funding type and products offered.

Self-funded groups offering BCBSAZ medical and at least one ancillary product (Blue Dental or CSA) – no fee

Self-funded groups offering BCBSAZ medical only - \$1.95 per-employee-per- month (PEPM)

Fully-insured groups offering BCBSAZ medical and at least one ancillary product (Blue Dental or CSA) – no fee Fully-insured groups offering BCBSAZ medical only – not eligible

HOW LONG DOES IT TAKE TO IMPLEMENT BENEFITSTARTER?

Setup for small groups can take anywhere from 30 to 45 days depending on ancillary plans outside of Blue Dental or CSA.

Setup for large groups or those offering customized plans should begin 90 days prior to the desired effective date.

HOW DO I GET STARTED? FOR MORE INFORMATION,
OR TO BEGIN THE PROCESS, PLEASE CONTACT YOUR
BCBSAZ REPRESENTATIVE



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