



An Independent Licensee of the Blue Cross Blue Shield Association

Changes to the

- Blue Medicare Advantage Plus (HMO) – Maricopa/Pinal County
- Blue Medicare Advantage Classic (HMO) – Maricopa/Pinal County
- Blue Medicare Advantage Classic (HMO) – Pima County
- Blue Medicare Advantage Standard (HMO) – Santa Cruz County
- BluePathway Plan 1 (HMO) – Maricopa County
- BluePathway Plan 2 (HMO) – Maricopa County
- BluePathway Plan 2 (HMO) – Pima County
- BlueJourney (PPO) – Maricopa County
- BlueJourney (PPO) – Pima County

2023 Evidence of Coverage

October 10, 2022

Dear Member,

This is important information on changes in your coverage.

We previously sent you a notice letting you know where to find the Evidence of Coverage (EOC), which provides information about your coverage as an enrollee in our plan. This notice is to let you know there are errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct EOC can be found on our website at azblue.com/MAPDDocs. If you received an Annual Notice of Change (ANOC) in September, there is a separate notice in this mailing that gives you information about errors in your ANOC.

Changes to your EOC

Where you can find the error in your 2023 EOC	Original Information	Corrected Information	What does this mean for you?
Section 5.2 of Chapter 6, "A table that shows your costs for a <i>one-month</i> supply of a drug."	Tier 3 insulin drugs with a \$47 copay	Tier 3 insulin drugs will be no more than \$35 copay	You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it is on.



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Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible (if applicable).

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible (if applicable). Call Member Services for more information.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please contact Member Services at 480-937-0409 (in Arizona) or toll-free at 1-800-446-8331 (TTY: 711). Hours are 8 a.m. to 8 p.m., Monday through Friday, from April 1 through September 30, and seven days a week from October 1 through March 31.

We regret any confusion this error may have caused.

Sincerely,

Blue Cross[®] Blue Shield[®] of Arizona

Blue Cross Blue Shield of Arizona is contracted with Medicare to offer HMO and PPO Medicare Advantage plans and PDP plans. Enrollment in Blue Cross Blue Shield of Arizona plans depends on contract renewal.

Blue Cross Blue Shield of Arizona (BCBSAZ) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified interpreters and written information in other formats such as large print and accessible electronic formats. We also provide free language services to people whose primary language is not English, such as qualified interpreters and written information in other languages. If you need these services call **1-800-446-8331** (TTY: **711**).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-446-8331** (TTY: **711**).

Navajo: Díí baa akó nínizin: Díí saad bee yánílti' go Diné Bizaad, saad bee áká' ánída' áwo' dèè, t'áá jii'eh, éí ná hóló, kojí hódílnih **1-800-446-8331** (TTY: **711**).