

837-BCBSAZ CLAIMS TRANSACTION TESTING FOR HIPAA COMPLIANCE

The BCBSAZ testing process will be in three phases.

Phase 1

1. Prior to HIPAA testing, a Trading Partner Agreement must be signed and received by BCBSAZ. Whether a Business Associate Agreement is required will depend upon the relationship with BCBSAZ.
2. Once the Trading Partner Agreement is received, you will be sent an e-mail with information on how to access the BCBSAZ HIPAA web-based testing site in order to test for HIPAA compliance. You will be given the URL for the testing site, a user name and password. In addition, a new HIPAA Sender ID will be assigned for all future HIPAA transactions to be used in Phase II.
3. Upon successfully passing the web-based BCBSAZ HIPAA compliance testing, please notify BCBSAZ E-Commerce Services of your status at **602-864-4844** or **800-650-5656** (in Arizona).

Phase 2

1. Your test file should consist of a minimum of 20 production claims (including 10 BCBSAZ claims) made up of a variety of claims (i.e., inpatient, outpatient, specialty claims, etc.) and payers, if applicable.
2. You will receive a fax or e-mail with a password that will uniquely identify and enable your site to send a test file to BCBSAZ. This new password will be used with your new HIPAA Sender ID previously received.
3. Upon receipt of your test file, you will receive an acknowledgement report. This file will be placed in your electronic mailbox and can be accessed by dialing into BCBSAZ using your new HIPAA Sender ID and password.

 You will receive one of the following acknowledgement reports:

- **TA-1**— incorrect envelope structure
 - **Negative 997**— a HIPAA syntactical error
 - **Positive 997**— your file passed compliance
4. Within two business days:
 - E-Commerce Services will contact you by telephone with the results (i.e. pass, fail) of the test file. For existing customers we anticipate your claims acceptance rate to remain the same. However, a 90 percent or greater acceptance rate is expected.
 - An All Payer Network (APN) Claims Report will be generated reflecting “pass” or “fail” status of individual claims and can be accessed in your mailbox.

Phase 3

Retesting is required prior to “going live” for production on October 16, 2003, if initial testing was completed before September 15, 2003.